

LCFC Survey 2015

Q1

Export ▼

Please provide your name and/or email address. (This question is not compulsory but required if you want to participate in the LCFC draw to receive free registration for the 2016 season)

Answered: 118 Skipped: 21

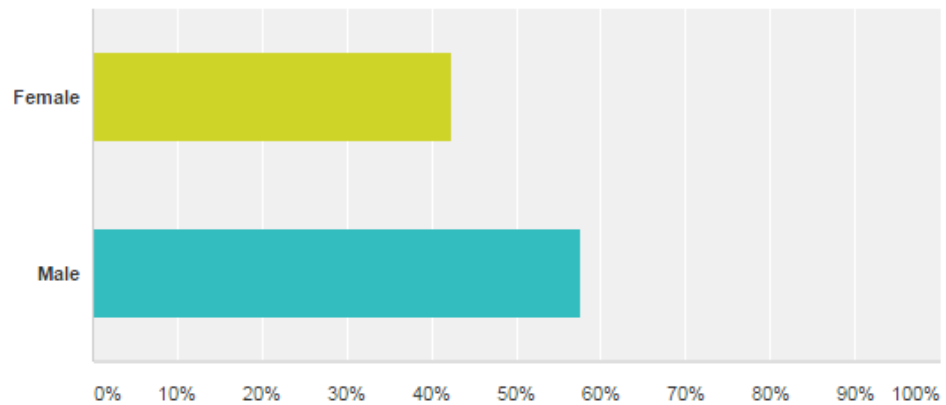
Q2

Customize

Export ▼

Please select your gender:

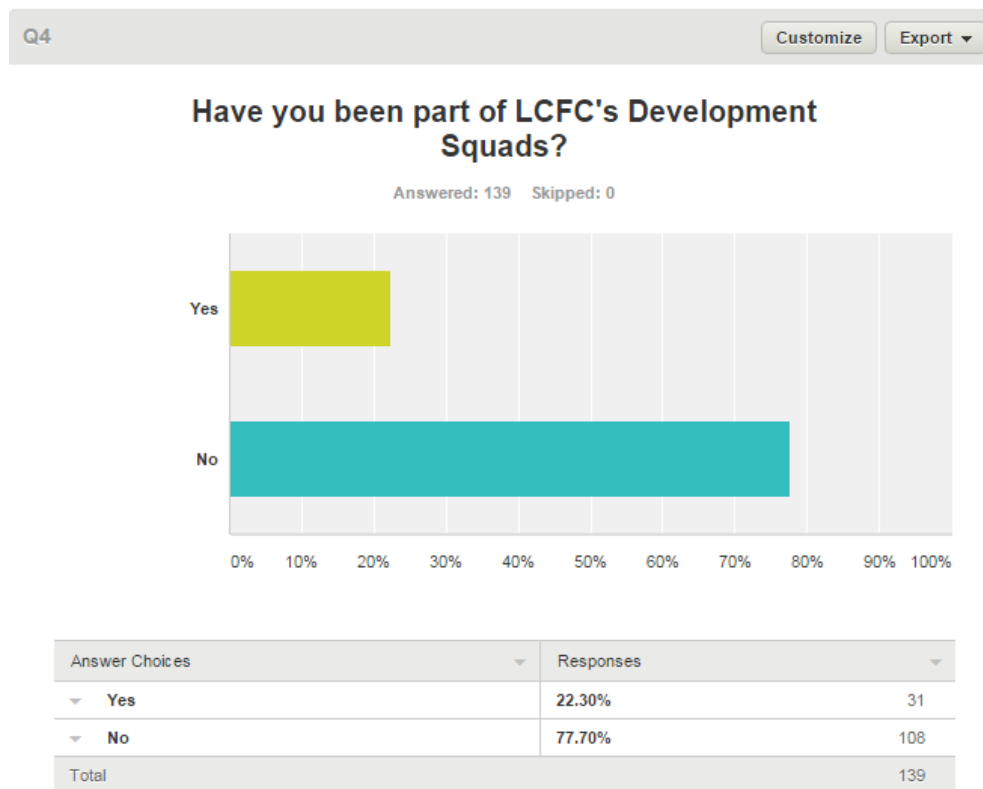
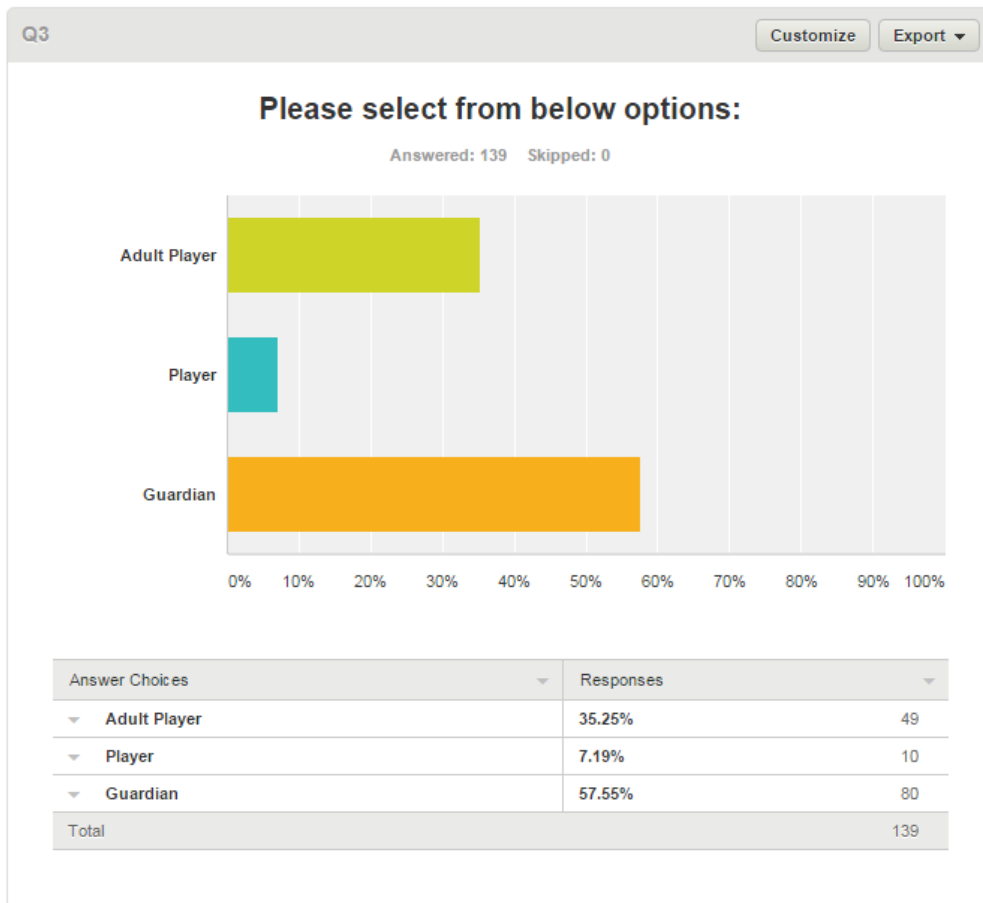
Answered: 139 Skipped: 0



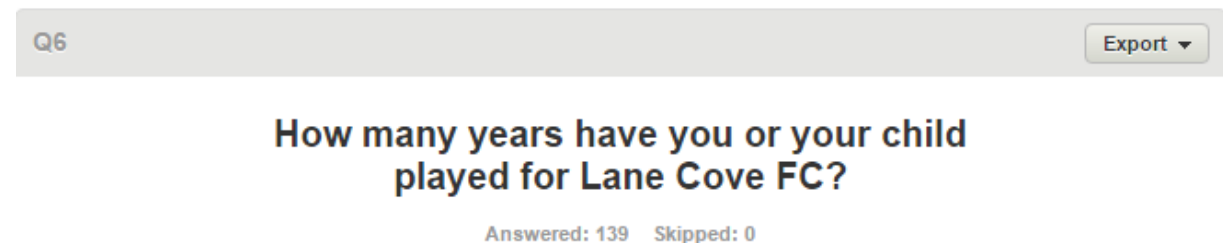
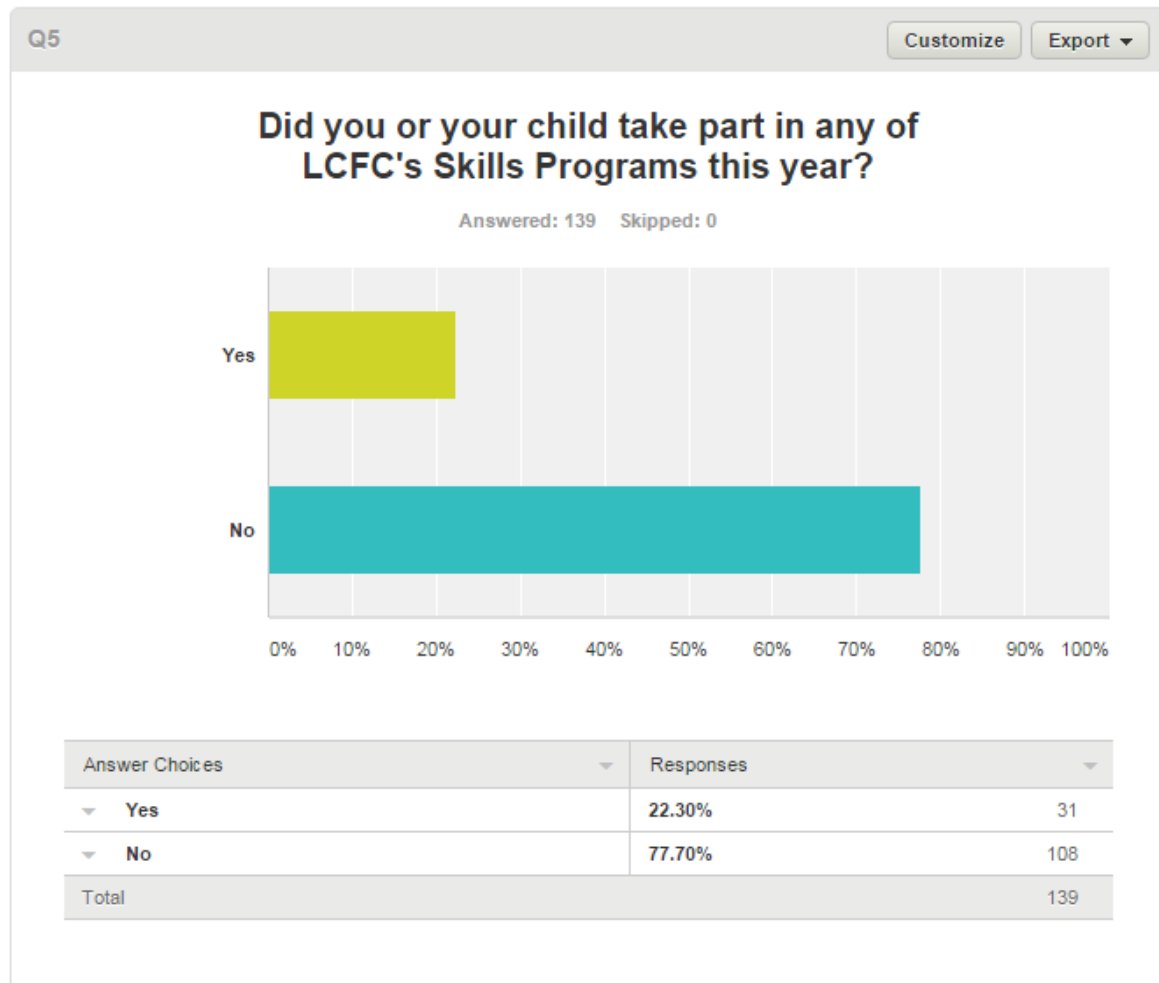
Answer Choices	Responses	
Female	42.45%	59
Male	57.55%	80
Total	139	



LCFC Survey 2015



LCFC Survey 2015



Please refer to ['Appendix 2'](#)



LCFC Survey 2015

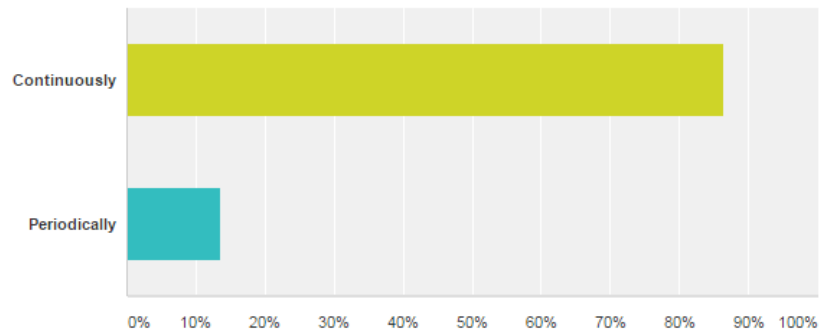
Q7

Customize

Export

Did you play for the Club?

Answered: 139 Skipped: 0



Answer Choices	Responses
Continuously	86.33% 120
Periodically	13.67% 19
Total	139

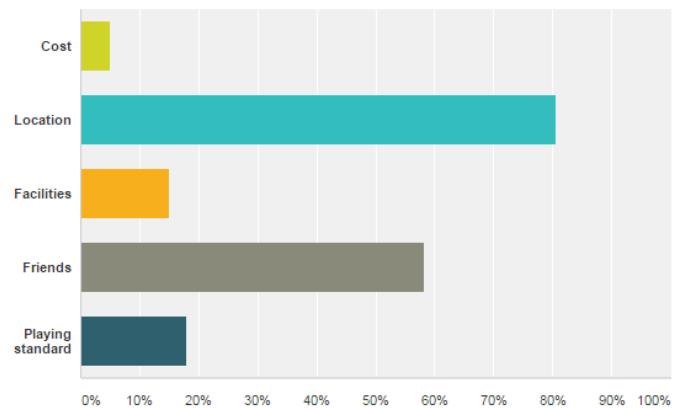
Q8

Customize

Export

Please provide reasons why you chose to be with Lane Cove FC?

Answered: 139 Skipped: 0



Answer Choices	Responses
Cost	5.04% 7
Location	80.58% 112
Facilities	15.11% 21
Friends	58.27% 81
Playing standard	17.99% 25
Total Respondents: 139	

Comments (19)

Please refer to ['Appendix 3'](#) for Comments



LCFC Survey 2015

Q9

Export ▾

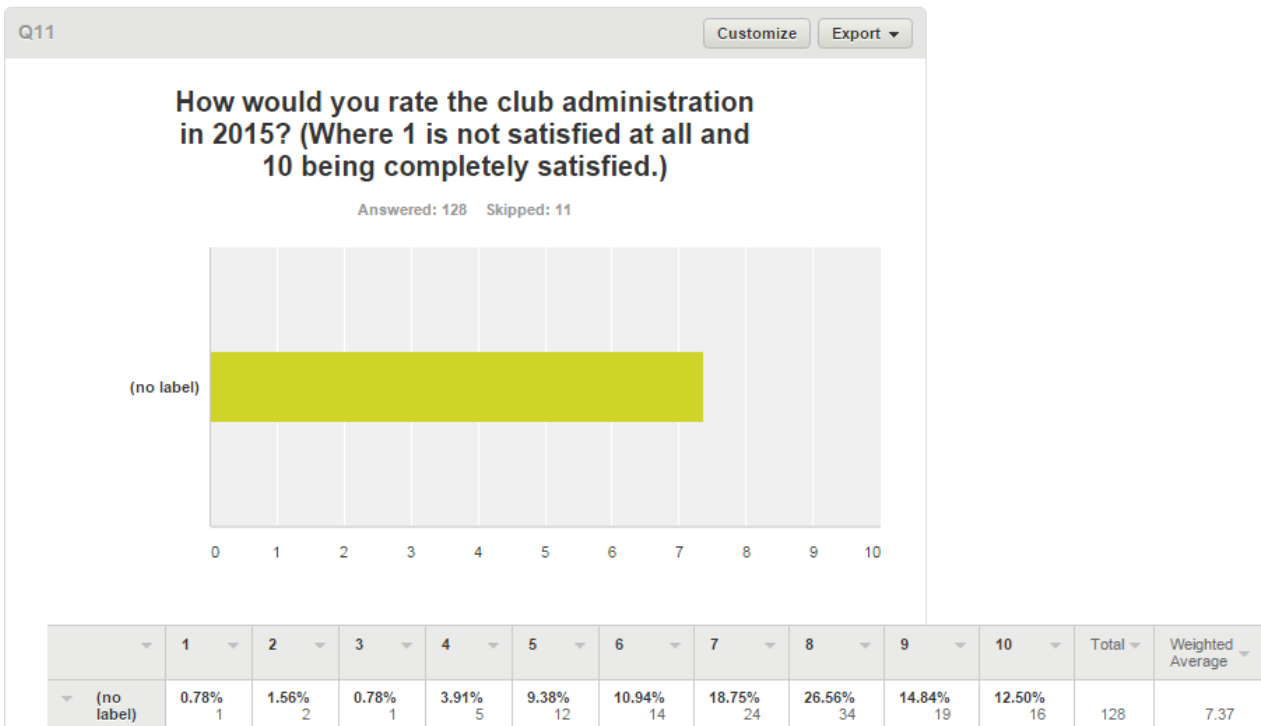
Is there anything in particular you would like to see improved in the Club in 2016?

Answered: 91 Skipped: 48

Please refer to [‘Appendix 4’](#)



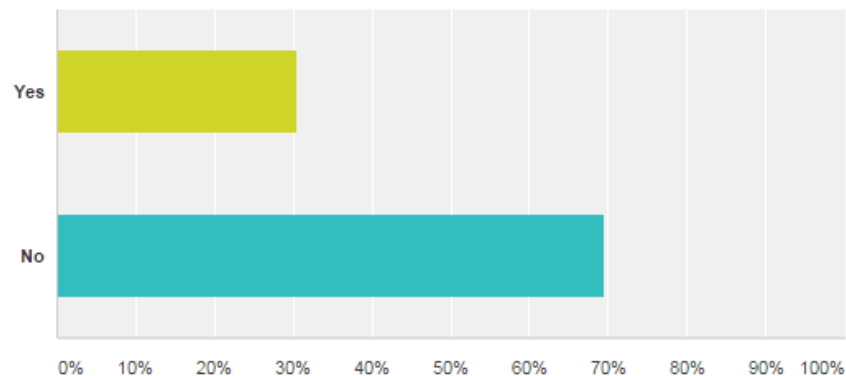
LCFC Survey 2015



Q12 Customize Export

Would you be prepared to stand for the committee or assist the club in a volunteer capacity in the future?

Answered: 128 Skipped: 11



Answer Choices	Responses
Yes	30.47% 39
No	69.53% 89
Total	128



LCFC Survey 2015

Q13

Export ▼

Do you have any particular skills which you would be prepared to share with the Club in an advisory capacity – eg marketing, administration, social media networks, graphic design, audio visual, catering etc.

Answered: 45 Skipped: 94

Please refer to [‘Appendix 5’](#)

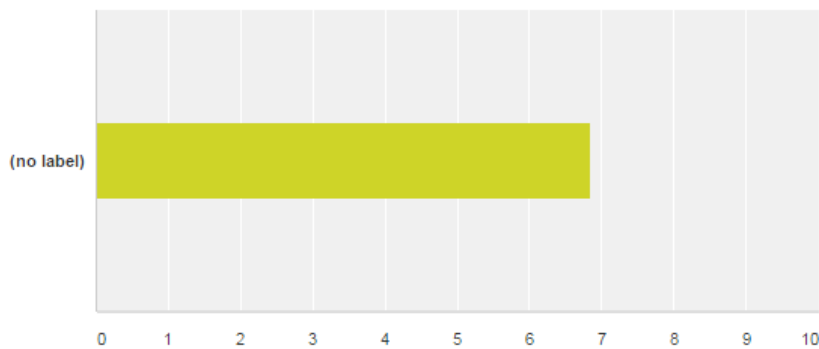
Q14

Customize

Export ▼

How would you rate the standard of support/communication received from NSFA?

Answered: 128 Skipped: 11



	1	2	3	4	5	6	7	8	9	10	Total	Weighted Average
(no label)	1.56% 2	2.34% 3	3.91% 5	3.91% 5	9.38% 12	14.84% 19	22.66% 29	21.88% 28	13.28% 17	6.25% 8	128	6.85



LCFC Survey 2015

PAGE 3: LCFC Player Development

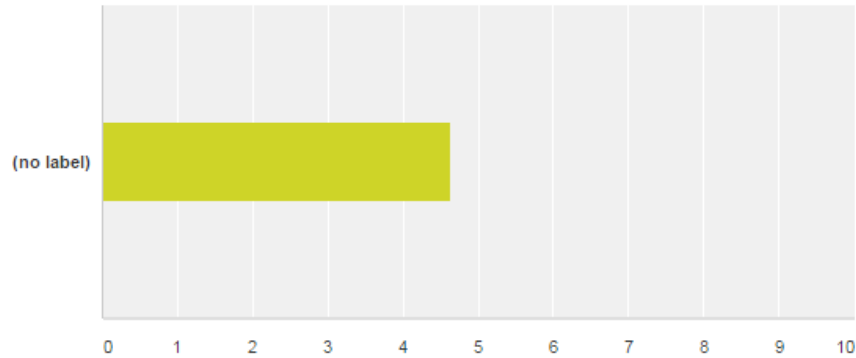
Q15

Customize

Export ▼

Did you / your child receive adequate playing time? (Where 1 is not at all and 5 being adequate time received.)

Answered: 127 Skipped: 12



	1	2	3	4	5	Total	Weighted Average
(no label)	0.79% 1	1.57% 2	4.72% 6	19.69% 25	73.23% 93	127	4.63

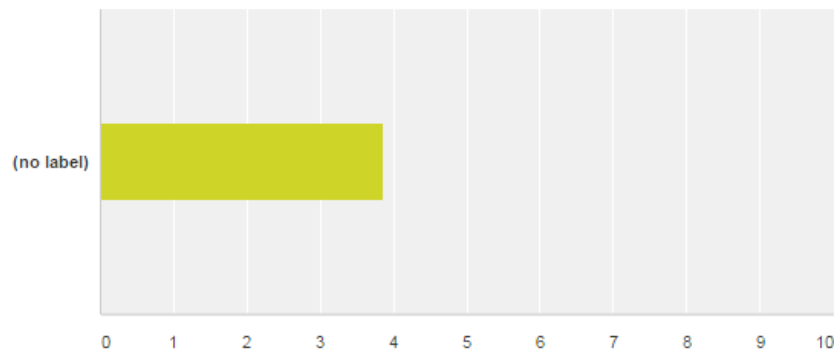
Q16

Customize

Export ▼

Were you satisfied with the grading process for you / your child? (Where 1 is not satisfied at all and 5 being completely satisfied.)

Answered: 127 Skipped: 12



	1	2	3	4	5	N/A	Total	Weighted Average
(no label)	5.51% 7	9.45% 12	6.30% 8	23.62% 30	31.50% 40	23.62% 30	127	3.87



LCFC Survey 2015

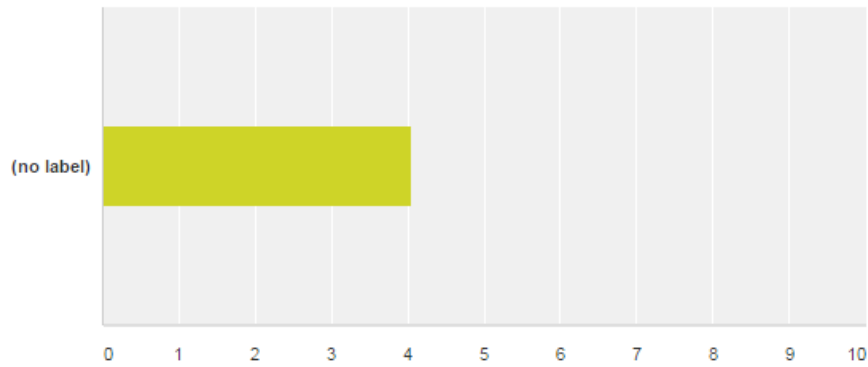
Q17

Customize

Export ▼

Are you satisfied with the coaching level for you / your child? (where 1 is not satisfied at all and 5 being completely satisfied.)

Answered: 127 Skipped: 12



	1	2	3	4	5	N/A	Total	Weighted Average
(no label)	4.72% 6	5.51% 7	11.02% 14	26.77% 34	40.16% 51	11.81% 15	127	4.04

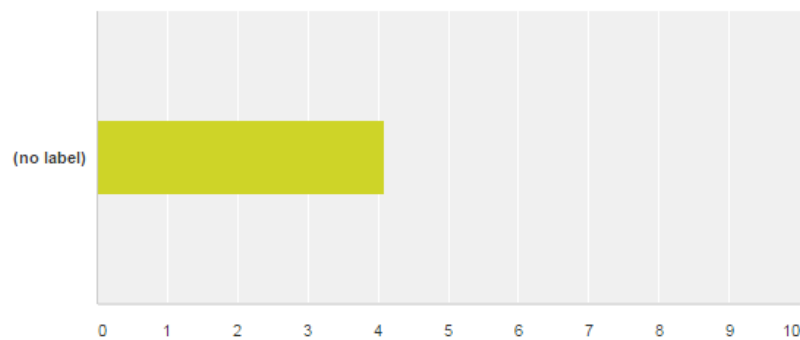
Q18

Customize

Export ▼

Are you satisfied with the level of skills training / improvement for you / your child in the season? (Where 1 is not satisfied at all and 5 being completely satisfied.)

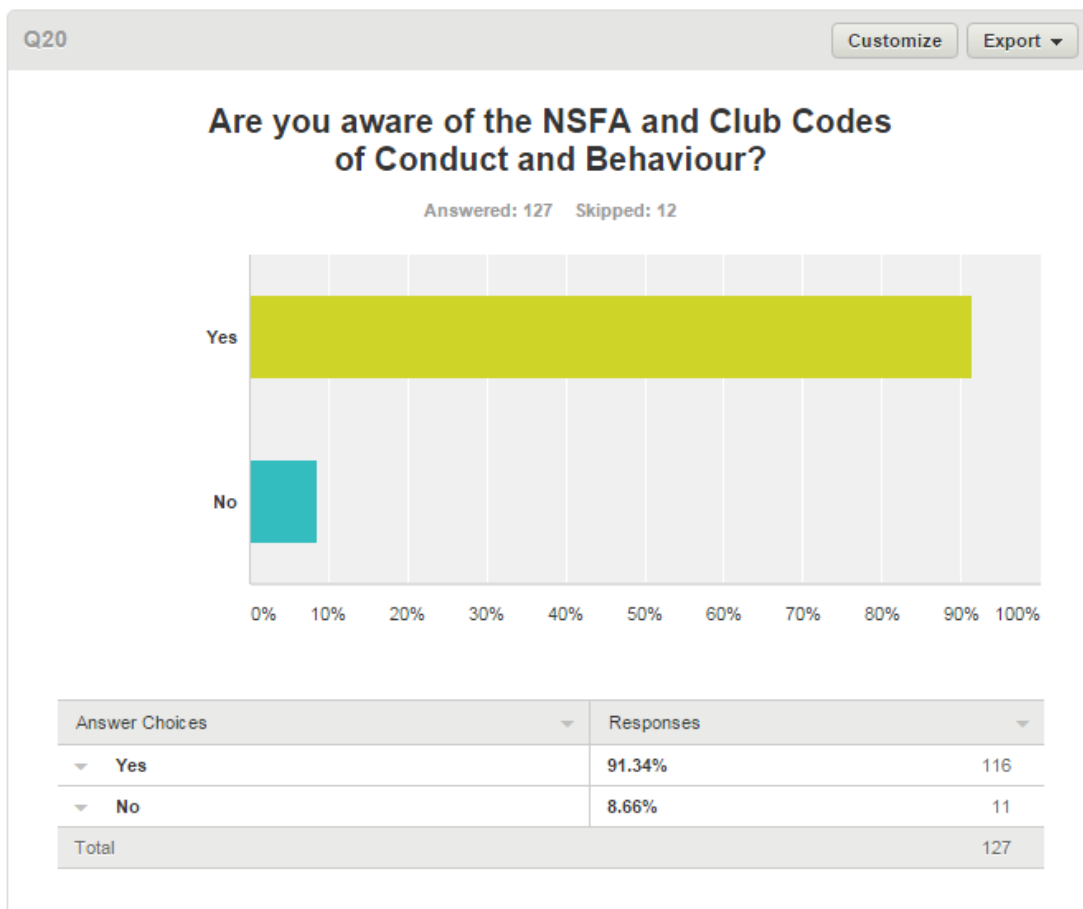
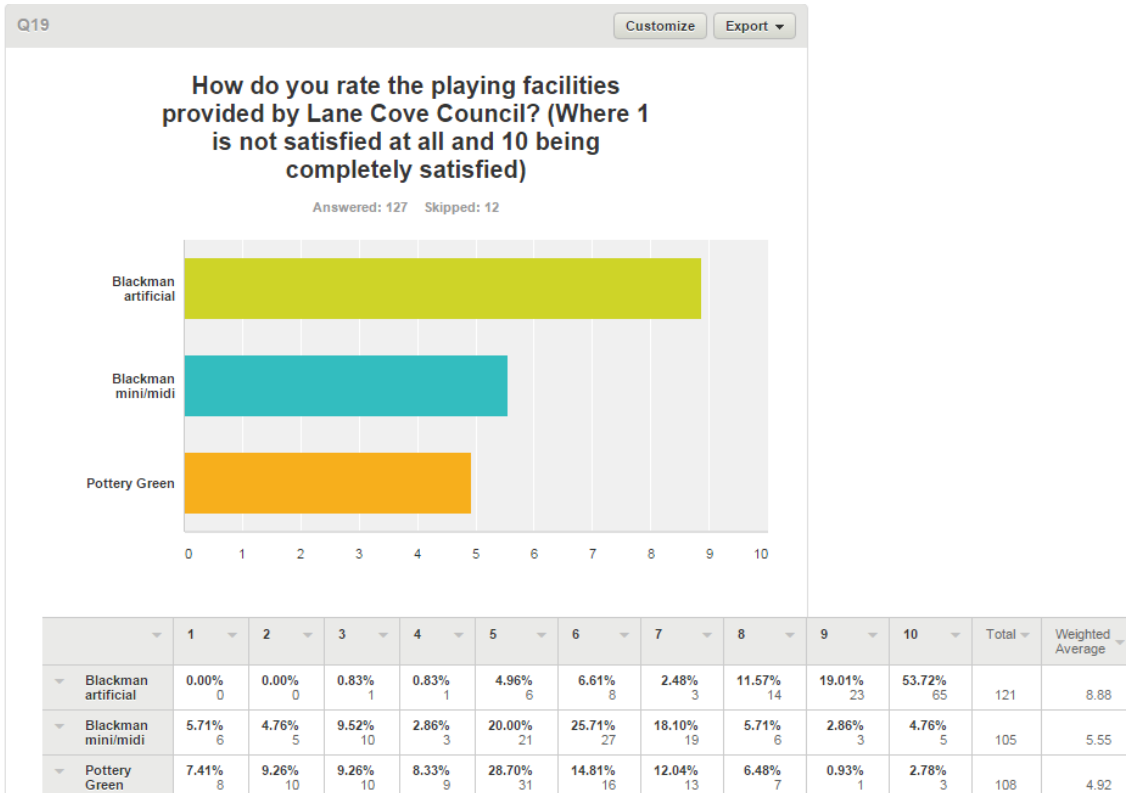
Answered: 127 Skipped: 12



	1	2	3	4	5	N/A	Total	Weighted Average
(no label)	6.30% 8	6.30% 8	14.96% 19	27.56% 35	33.86% 43	11.02% 14	127	4.09



LCFC Survey 2015



LCFC Survey 2015

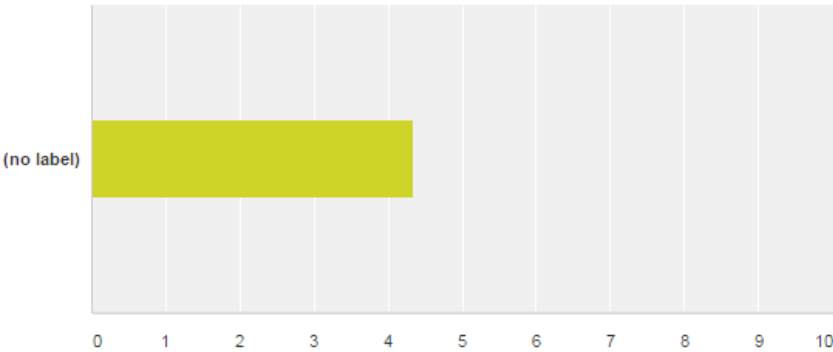
Q21

Customize

Export

Were you satisfied with the level of adherence to these Codes of Conduct by your team? (Where 1 is not at all satisfied and 5 being completely satisfied.)

Answered: 127 Skipped: 12



	1	2	3	4	5	Total	Weighted Average
(no label)	1.57% 2	2.36% 3	11.02% 14	29.13% 37	55.91% 71	127	4.35

Q22

Export

Any additional feedback re player development / coaching?

Answered: 50 Skipped: 89

Please refer to [‘Appendix 6’](#)



LCFC Survey 2015

PAGE 4: Communication & Marketing

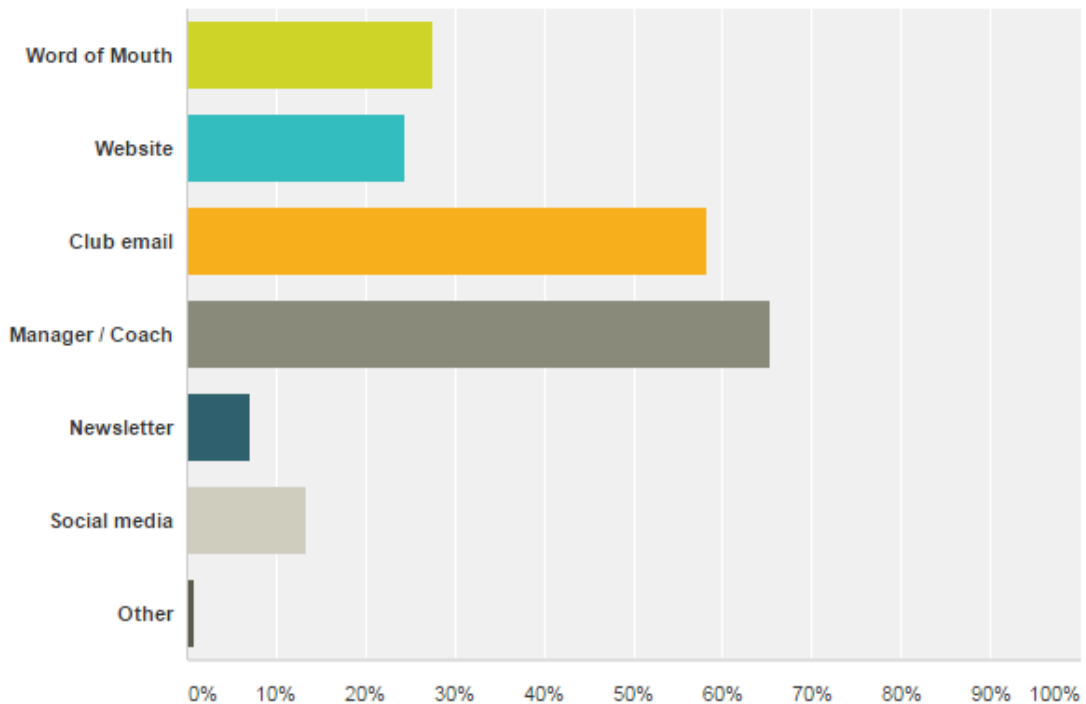
Q23

Customize

Export ▼

Where do you typically get your club information from (tick all that apply)?

Answered: 127 Skipped: 12



Answer Choices	Responses
Word of Mouth	27.56% 35
Website	24.41% 31
Club email	58.27% 74
Manager / Coach	65.35% 83
Newsletter	7.09% 9
Social media	13.39% 17
Other	0.79% 1
Total Respondents: 127	

Other: Team social media page



LCFC Survey 2015

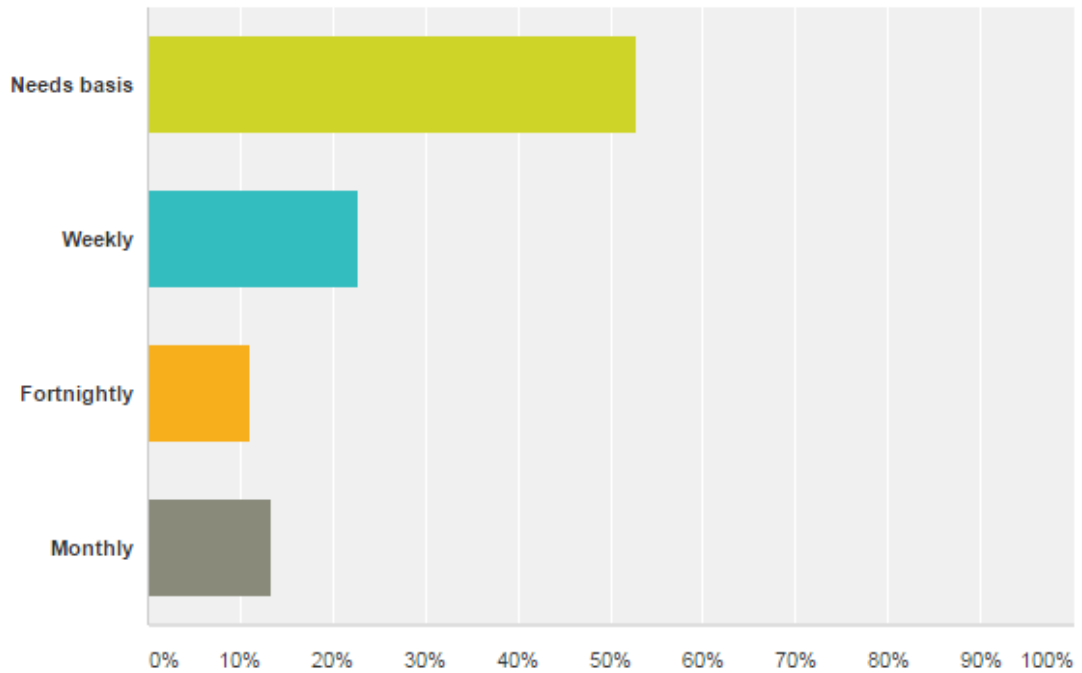
Q24

Customize

Export ▾

How often would you like to receive information from the Club?

Answered: 127 Skipped: 12



Answer Choices ▾	Responses ▾
▾ Needs basis	52.76% 67
▾ Weekly	22.83% 29
▾ Fortnightly	11.02% 14
▾ Monthly	13.39% 17
Total	127



LCFC Survey 2015



Q26

Export

Do you have any comments regarding club communication?

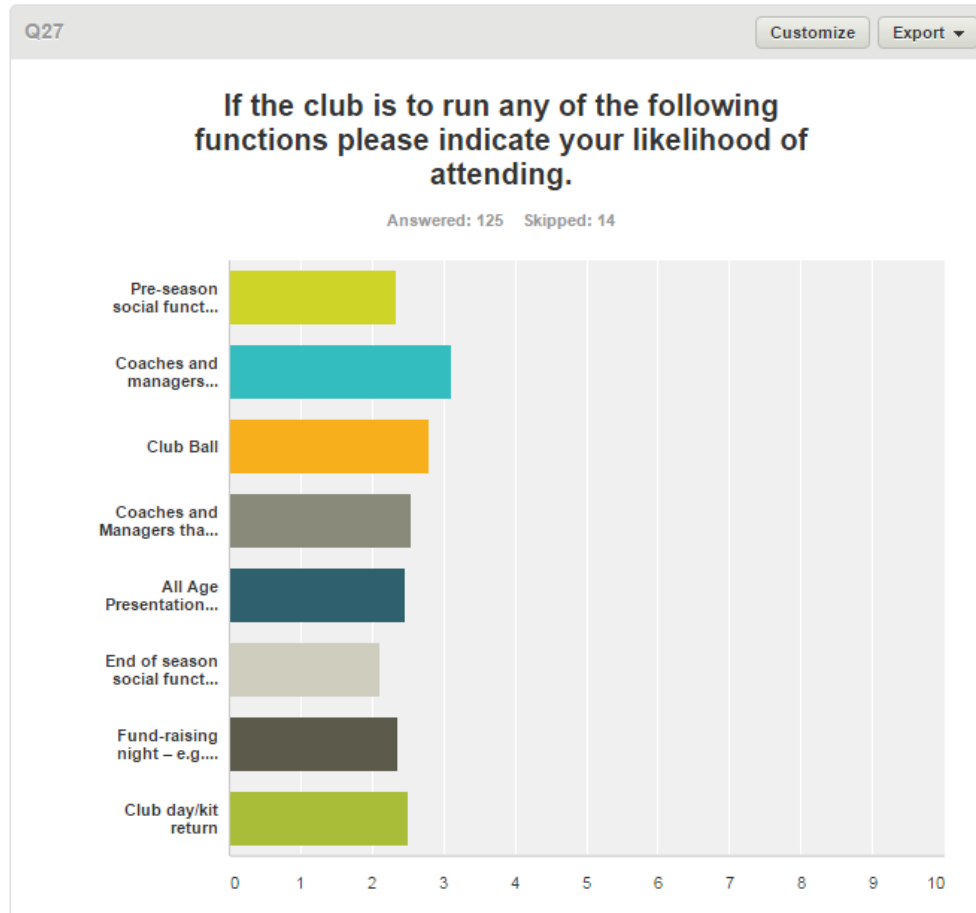
Answered: 31 Skipped: 108

Please refer to [‘Appendix 7’](#)



LCFC Survey 2015

PAGE 5: Social & Administration Functions



	Very Likely	Likely	Not very likely	No	N/A	Total	Weighted Average
Pre-season social function (possibly Diddy)	20.16% 25	41.94% 52	25.00% 31	10.48% 13	2.42% 3	124	2.33
Coaches and managers information evening	10.57% 13	21.95% 27	30.08% 37	19.51% 24	17.89% 22	123	3.12
Club Ball	13.82% 17	18.70% 23	43.90% 54	21.95% 27	1.63% 2	123	2.79
Coaches and Managers thank you	17.07% 21	38.21% 47	26.02% 32	10.57% 13	8.13% 10	123	2.54
All Age Presentation night	25.20% 31	32.52% 40	21.14% 26	13.82% 17	7.32% 9	123	2.46
End of season social function (possibly Diddy)	25.81% 32	47.58% 59	18.55% 23	6.45% 8	1.61% 2	124	2.10
Fund-raising night – e.g. Trivia	17.89% 22	39.84% 49	32.52% 40	8.13% 10	1.63% 2	123	2.36
Club day/kit return	21.14% 26	34.15% 42	21.95% 27	17.89% 22	4.88% 6	123	2.51

Comments (43)

Please refer to ['Appendix 8'](#) for Comments



LCFC Survey 2015

Q28

Export ▼

Do you have any comments regarding social events run/managed by the Club?

Answered: 29 Skipped: 110

Please refer to ['Appendix 9'](#)

PAGE 6: Fees

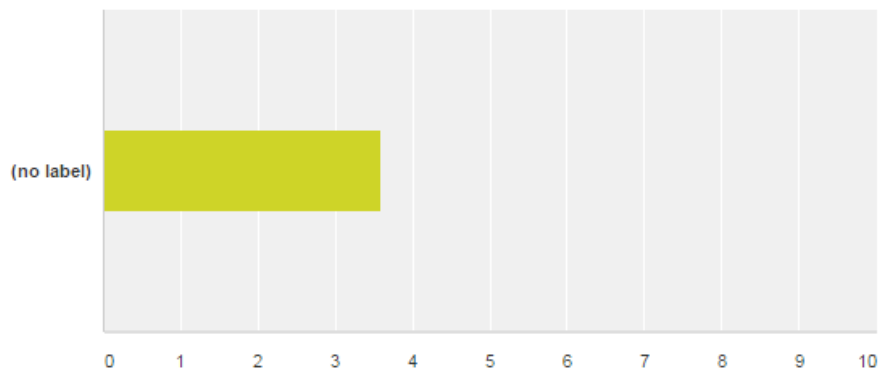
Q29

Customize

Export ▼

How would you assess LCFC's fees against other clubs? (Where 1 is not fair at all and 5 being completely fair.)

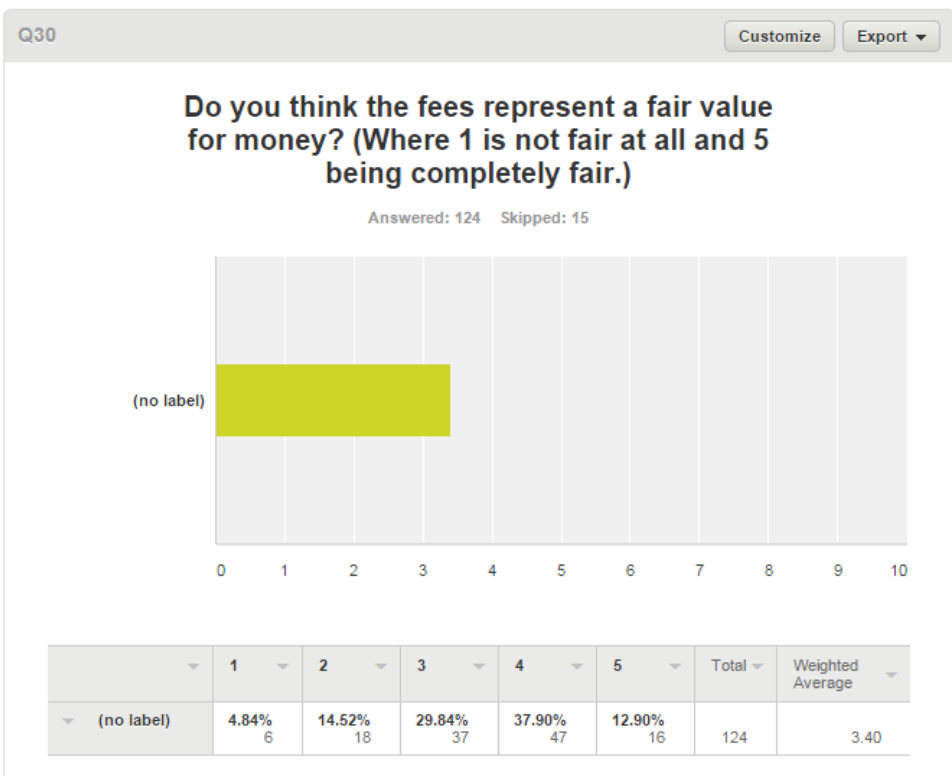
Answered: 124 Skipped: 15



	1	2	3	4	5	Total	Weighted Average
(no label)	2.42% 3	5.65% 7	37.10% 46	39.52% 49	15.32% 19	124	3.60

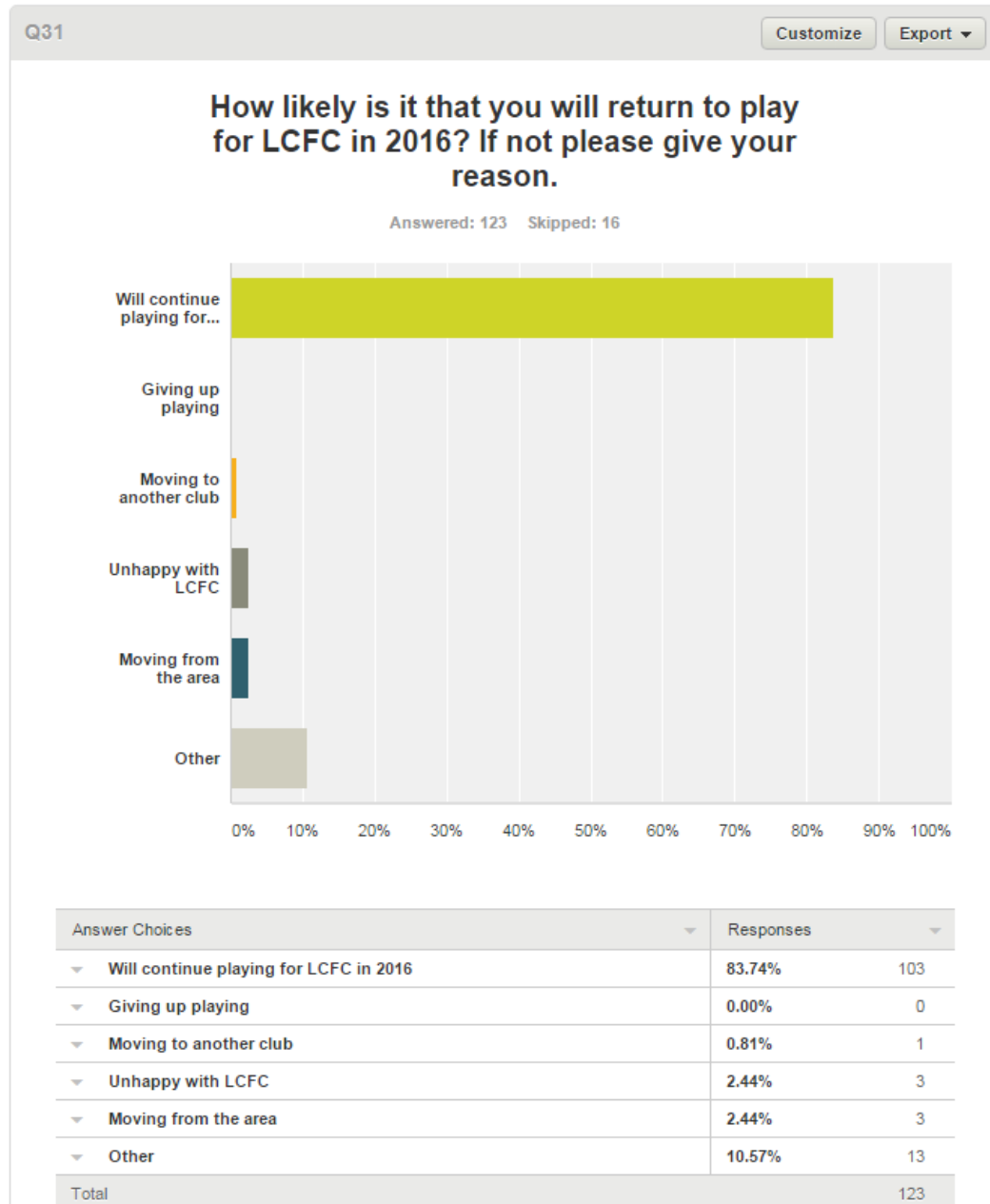


LCFC Survey 2015



LCFC Survey 2015

PAGE 7: LCFC 2016



Please refer to ['Appendix 10'](#)

Q32

Export ▼

Any other comments?

Answered: 26 Skipped: 113

Please refer to ['Appendix 11'](#)



LCFC Survey 2015

Appendix 2

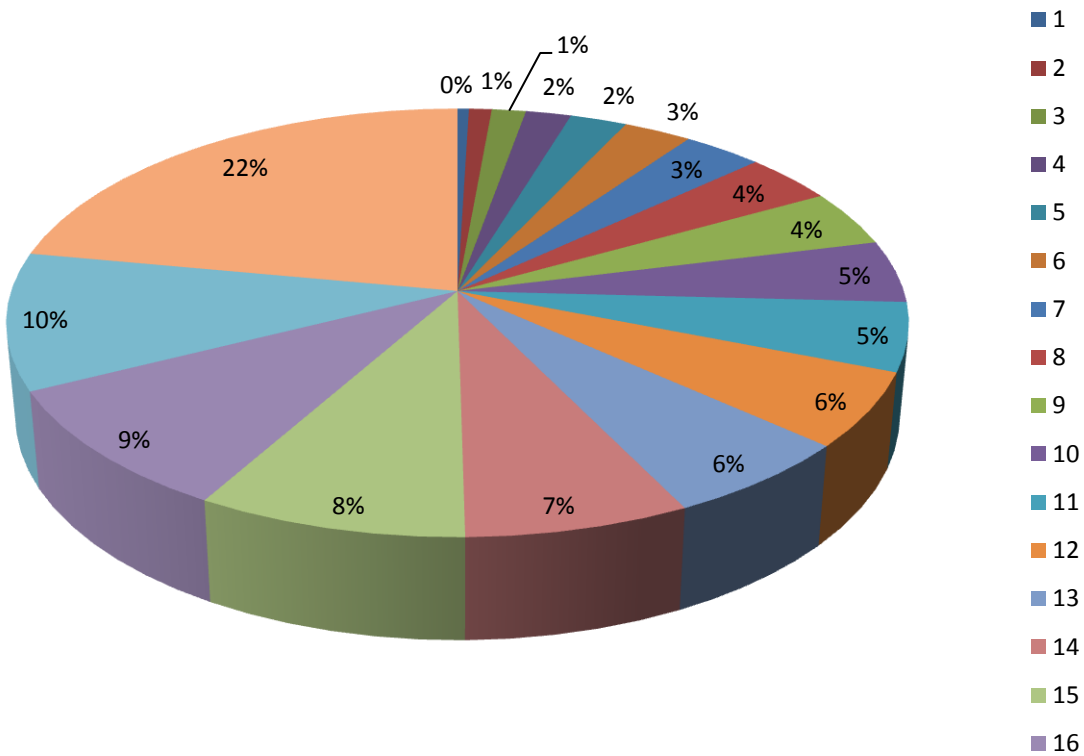
Q6: How many years have you or your child played for Lane Cove FC?

Number of years played	Number of respondents
1	37
2	29
3	13
4	15
5	9
6	6
7	3
8	6
9	1
10	7
11	0
12	2
13	2
15	1
18	2
20	2
22	1
47	1



LCFC Survey 2015

Number of years played



LCFC Survey 2015

Appendix 3

Q8: Please provide reasons why you chose to be with Lane Cove FC.

1. Because St Michaels merged
2. Both my girls play in the same team and have played with the same bunch of girls since moving from St Michael's club
3. Community club
4. Development squad
5. development squad
6. Development squad
7. Development squad combining with St Michaels
8. Development squad for U12 girls
9. Development Squad opportunity (had previously played for 5 years with Chatswood Rangers)
10. Diamond league team
11. Had no choice if my son wanted to play dev squad with his existing team
12. Helpful committee
13. it was the only club that had space in the aged team required
14. Lovely community
15. Merger with St Michaels development squads
16. My son started last year to continue on from little kickers with a local team. He is continuing because he loves football and his team 'the bears', coach Simon has been great
17. My son's St Michaels team broke up so we needed him to join another local club
18. Only team taking players when I was looking to sign up
19. Team continuity builds loyalty, resilience in children



LCFC Survey 2015

Appendix 4

Q9: Is there anything in particular you would like to see improved in the Club in 2016?

1. Everything
2. Better organisation
3. Coaching
4. One-off skills training sessions with professionals once or twice a term? not everyone has time or money for development squads
5. Improved response from the committee.
6. More notice on games, especially at end of season
7. Club house/showers
8. Professional referees for all games; faster updates on fields and games (not the night before!)
9. family friendly events, our own fund raising
10. More emphasis on ensuring that players who sign up are placed in a team.
11. Bathrooms and change rooms at Blackman
12. Recruitment and registration suitable for division 1 and 2
13. 1. More co-ordinated training plan on the artificial surface at Blackman, 2. More pro-active booking of the artificial surface at Blackman for training nights, so we don't end up losing prime slots on our home ground to other clubs, 3. Greater visibility on training / kit budgets available to teams (for example, we have 40 O35s players registered all paying \$400 per year, but are using shirts 5+ years old with a mixture of designs and logos. We also have barely touched the equipment budget for the 3 years I've been there. 4. Better pathways between all-aged and O35s should be encouraged, 5. I'd like to see LCFC develop a real visible presence in the new building at Blackman once it is finally completed, to give the feeling that LCFC has a "home", 6. I'd like to see LCFC do a better job on sign-on days up at the Lane Cove plaza - every year the rugby and AFL clubs always seem to have the best positions and LCFC is tucked away out the back somewhere. There should also be a central register of key contacts for each age group kept by someone manning the stand on sign-on day. 7. I'd like to see LCFC make better use of school newsletters early in the year to recruit young players - this is a targeted and free form of advertising requiring only a couple of paragraphs. 8. I don't have visibility on the figures but I'm sure the club and its members as a whole could do a better job on attracting sponsorship from local businesses and clubs. 9. Link to the O35/45 Facebook page on the club's website. A long list, but I think the club is doing a pretty good job overall - just some suggestions to make it even better!
14. Better management of the lights with LC rangers. Also engage Kickstart in U6/U7's for longer in the coaching support.
15. Ongoing growth and support of female football including high quality male and female coaches allocated to girls diamond league teams.
16. Club House for Seniors
17. Equipment for squads e.g. ice and first aid kits
18. More social events for parents / players
19. We are just beginners in all this but we like what we see.
20. Fairness in player allocation to teams. None of this situation where a group of parents want to pay for their own coach which excludes those who can't afford it.
21. Providing each team with a basic first aid kit
22. Later soccer practice e.g. after 18.00
23. better organization of coaches (seeking volunteers before season), better set-up of fields - we



LCFC Survey 2015

- arrived one match to a field that had not been set up)
24. Consistency of coaching and game strategies
 25. More formal coaching for teams that are not development squad
 26. Have Coaches Available
 27. promotion of player parents involvement in the club
 28. First year we have been really happy. External coaches made the season.
 29. Support in building women's teams
 30. Lighting
 31. Greater focus on women's leagues
 32. Training for all girls teams including those leaving U18G
 33. Better shirts with individual names and better club coaches to help parent coaches
 34. Team coaching, skills development and stability
 35. As team manager it was disappointing our team did not receive bibs in the gear, as on 3 occasions games were played against LCFC teams
 36. Changing rooms to be finished
 37. Making sure that we don't consistently get moved from our home field at Blackman when it rains. It happened 3 times in a row which makes you ask why bother having a wet weather facility when you don't get to use it.
 38. Try and get training for u16s and above on the artificial turf instead of the LC rugby. Seems awfully painful and strange to train for rugby on a pitch like that.
 39. more attention to proper referees in upper age groups U18+
 40. Creating more opportunities and teams/squads for WAA
 41. more numbers in over 35s and 45s squads
 42. More interaction between teams?
 43. better organised all age social events
 44. improvement of Pottery Green pitch
 45. better organisation of Blackman
 46. The web site is clunky at times. Professional coaching for U10s rather than relying in parents
 47. Would love to see more friendly games played, to give the children more game experience.
 48. more social events, better run trials in the preseason, cheaper rego fees
 49. nothing, looking forward to change rooms, canteen etc to be finished
 50. Less players in dev squad teams
 51. Stop holiday games
 52. Apply learning from the first year of Dev Squads to future years
 53. Communication of key events.
 54. Better parking at Blackman
 55. Good opportunities for competitive development of girls soccer
 56. Organisation!!
 57. Turf
 58. a full season of playing a comp not friendlies
 59. A central person or information point for the Kids trail day/s.
 60. More socialisation between various LCFC teams
 61. more girls team
 62. Coaches could receive at least a jacket so they look like they represent Lane Cove on game day
 63. Back office has been mediocre for years, I believe a change has recently been made
 64. Online presence e.g. Facebook
 65. Women's soccer shirts that fit
 66. toilet at Blackman park
 67. Whilst the new fields at Blackman are great, the goals and nets should stay up for the duration of the season so that the club can train properly and challenge in all competitions.



LCFC Survey 2015

Additionally, the construction of nets behind the goals would go a long way; we lost countless balls and important playing time being forced to retrieve the ball from far away in the bush.

- 68. Lower rego fees
- 69. lower fees
- 70. Improved trophy day so it isn't get your trophy and go home. When we were at Chatswood there was a great fun day for the kids before the trophy presentation otherwise perhaps we should present the trophy after the last game.
- 71. Club guidelines for managers (not NSFA guidelines). Who to contact for kit, admin, what's expected, etc
- 72. No referees and lines men were available for some games
- 73. Women's teams
- 74. Support with training
- 75. Official referee availability
- 76. Selection criteria for dev squad
- 77. Games being played at the same time each week for an age group
- 78. Na
- 79. Provide a break-down of what our fees are used for. Seems like we receive nothing for our fees we pay.
- 80. Greater involvement in administration by members
- 81. Proper Coach and training for all age teams
- 82. Periodic access to the Astro turf
- 83. Grading
- 84. Coaching
- 85. communication between committee & players



LCFC Survey 2015

Appendix 5

Q13: Do you have any particular skills which you would be prepared to share with the Club in an advisory capacity – e.g. marketing, administration, social media networks, graphic design, audio visual, catering etc.

1. Catering
2. I was assistant manager for our U11s; I am happy to write copy (journalist)
3. Construction advice
4. admin
5. Background in investment banking / chartered accounting. Happy to help / advise / give thoughts and suggestions where useful
6. Not at this time, later next year maybe
7. Accounting, admin skills but in a year or two after other volunteer roles have been completed.
8. Marketing
9. Not really, I am an Early Childhood Teacher, my husband a Natural Resource Officer!
10. marketing
11. team manager
12. photography
13. Game day ref if required
14. Draftsperson (CAD drawings)
15. None too busy with 4 kids playing
16. Event Management
17. don't have that much time, only for helping a team
18. administration
19. I can help keepers keep better
20. Admin, legal.
21. Research
22. Social media, organising social activity (pub quiz, poker night etc.), training to young kids
23. Marketing, club management
24. Coaching



LCFC Survey 2015

Appendix 6

Q22: Any additional feedback re player development / coaching?

1. don't see any integration of development and team coaches
2. see above re: one off sessions from professionals
3. The club needs to advertise earlier especially local schools to rejuvenate its playing squads.
4. please don't dump the less skilled all into one team,
5. Obviously coaching level depends on the coach, For U6 and U7 Kickstart guidance was helpful this year. For U8 & U9, perhaps a suggested coaching format & drills as was used in 2014 would have been helpful
6. Senior players - training and development support
7. There should be consistency with subs to ensure each player gets the same amount of playing time - for the younger age groups
8. Needs to be a clearer technical direction from LCFC on team formation on field and skills training.
9. the selection of teams/players at the beginning of the season was a disaster and very poorly handled, players and parents were left to figure it out themselves causing a lot of unbalance on teams
10. The try out for development sides last year were a show. As children made the development squads without even trying out. It seems to be more of a money spinner than based on ability.
11. Consistency!
12. It would be good if the club could provide more formal skills training for Under 8s and above that are not development squad, rather than only relying on parent volunteers
13. Have Coaches Available
14. Nic our coach was outstanding with the boys
15. A head coach for the women's league would be beneficial to see the women's teams stay together from juniors through to seniors
16. Would be good that the club makes it open to all girls not just the diamond squads for development. there are many girls in my team who would be extremely good players with more significant coaching and training opportunities
17. Dev squads should have grading trials based on skills. If the dev squad is the A, players should have the A grade skill to get into the dev squad, not have the majority of the squad made up from weaker players
18. Teams should be supported with a qualified coach, ideally stays with team for a couple of years
19. Would love more tactical training.
20. Our all girls team really appreciated the support provided by the club in partially funding the cost of a coach
21. Soccer Kick Start took the development program to another level this year! Well done! Proud to have been manager of the U9A Saints team
22. fantastic program offered through the development program, great coaches
23. we had a fantastic coach - Michael Almond - we saw so much team and player development and improvement
24. In the past there has been some coaching provided by club coaches which have been very good. The NSFA has also put on some fitness and injury prevention courses which were excellent
25. Payment for women's all age coaches. Shout out to Michael Almond for being the most dedicated volunteer coach.
26. more communication for available courses



LCFC Survey 2015

27. Can all training be done on artificial turf?
28. It would be beneficial to have basic rules cards handed out to assist volunteer refs. Maybe even a training session for those who are interested?
29. Nikita was a great coach. Squads were too big for adequate game time on weekends
30. Great volunteer but need more, wish I could help at times.
31. Dev Squads will only work if (a) there is sufficient talent and (b) kids behave at training so the coaches can teach
32. Keep up the information about training for coaches. The FFA weekly emails about soccer drills have been a great improvement.
33. Grading for u8 was a farce
34. Parents are worse behaved than children in general
35. Excellent for (no!) price really. It is supposed to be fun and exercise for kids. My 10y old chose to play for both Riverview and for lane cove.
36. Jamie from Kickstart - excellent. When he was in NZ the replacement was mediocre at best
37. Training for coaches would go a long way. Especially considering our \$400 registration fee. New and adequate balls are also necessary.
38. Great coaching in Dev Squad, loved the reports, good rapport with kids
39. Our coach was assured of 10 weeks assistance. This never happened.
40. It was very hard to find a coach, in the end one of the mums and a teenage older brother took it on.
41. Make sure MAA sides have defined coaches. impartial would be ideal
42. Club should encourage volunteers to take coaching courses.



LCFC Survey 2015

Appendix 7

Q26: Please provide reasons why you chose to be with Lane Cove FC.

1. Can you make the website draw easier to navigate? Still better; send direct link of date, time, and venue to each player!
2. It's too broad - I'd like to receive a more 'modularised' option
3. I did at first find it difficult to contact the person directly responsible for my child's grade
4. Emails work well. My daughter's team did not have a manager this year and so communication was tricky - I really only knew what was going on as I was the coach for my son's team and therefore got the managers/coaches emails from the club
5. Communication is great
6. Happy so far thank you
7. Let people know when the competition is going to start not last min.
8. Excellent
9. manager communication is exceptional
10. It was disappointing that Gala day draw information was provided so late
11. you do a great job
12. Notice about a revised draw was late
13. Fantastic administration and support. Thank you
14. We had a very good manager who kept us well informed throughout the season.
15. Junk often. Should be able to opt out of lots of junk emails.
16. Very courteous and helpful staff
17. Sometimes get duplicate emails or emails that don't apply to me.
18. Has been mediocre but has improved recently
19. Nothing in the newsletters about WAA teams
20. upgrade your social media, website
21. There could probably be more communication regarding events.
22. As a manager, it was difficult to tell whether the email had been sent to everyone or whether I was required to forward it out.
23. As mentioned before, we don't know what our fees are being used for. We have to buy shorts and socks on top of the fees, we had to pay for presentation night on top, and we don't get referees.
24. Website was never updated



LCFC Survey 2015

Appendix 8

Q27: Please provide reasons if you would not attend any or if you have suggestions of functions you would like to attend.

1. Not likely to be coming back to LC in 2016
2. there is not a significant club culture at Lane cove so socialising is not something I would be interested in
3. Our children play, so functions need to fit in with family needs. pre-season social will be good - by end of season, everyone is focusing on summer sports
4. The FA cup night being reintroduced to the diddy.
5. My children all play in junior teams. Social functions are usually organised by team managers.
6. We would probably wait a couple of years when my son is a bit older as he's only 7 at the moment and we have other commitments at the moment.
7. Some informal get together during the season where we can catch up for drinks, a chat.
8. More interested in team events, unless it is an awards day or something like that
9. Already too much on!
10. Ball is a bit expensive, may not know many.
11. Just very busy, too many Children's Birthday parties and other family stuff....I think you should stick to a couple of "open" events at the Diddy
12. Winter is very busy which often means it is difficult to attend club social activities as well as everything else.
13. The Club ball is too formal and expensive. Make it cocktail dress and dinner only, people would buy their own drinks or BYO
14. We just have a lot on at the moment but we are keen to support the coaches/managers/fundraising
15. not very social, very time poor, don't feel the need to socialise with parents of the boys,
16. end of season get away for the team that gets promoted
17. Clinics technical workshops
18. Coaches and managers evening and club day/kit return are really aimed at the junior teams not senior teams so it is unlikely I would attend as I am part of WAA
19. Many are not suitable to my age level; I know that the thank you night for the managers and coaches did not occur this year; would attend more things if could bring outside friends with me in case my team members do not wish to attend
20. It is difficult to attend evening functions without my children
21. Over 35/45 organise good social events
22. I have three kids who play a number of sports including soccer. Our team organises its own end of season event where we have the opportunity to socialise with parent we have spent time with on the side line
23. For presentation evenings past experience says that these work better if smaller age group sessions are held where you don't need to stay for the entire event with younger children.
24. events where I would need babysitting are the most difficult to attend
25. I wouldn't attend any that were irrelevant to my position - i.e. coaches and managers night
26. Usually too congested and not enough team players attend
27. Availability
28. My child is 10 years old so I try to avoid functions where alcohol is consumed.
29. Kit return was not a club day as there were no activities organised. Kit return is important but let's not call it a club day if there are no activities.
30. Trivia Quiz is good. I would even run one



LCFC Survey 2015

31. Too much on and involved in lots of entities
32. Too many work / social things to go to anyway. I'd only go if the kids would want to go.
33. enough activity within team
34. I help to run another football club so already spend a lot of time on football-related voluntary activities!
35. More social activities for MAA
36. No interested as social life is busy
37. Aren't been part of the club for long enough and don't feel 'connected' as yet. Didn't get the feeling that I belonged to a 'club'
38. O35/O45 run their own social event which has proven to be successful
39. That was the first and last season of dev squads for my son with lane cove
40. Just too many
41. Weekly raffles at a local venue (Diddy or others available) would be a potential fund raiser (rotate teams to have volunteers sell tickets each week)
42. commitments and having to supply my own jersey



LCFC Survey 2015

Appendix 9

Q28: Do you have any comments regarding social events run/managed by the Club?

1. the club day/kit return is non-event
2. Give plenty of notice, often! But maybe have just one big event to kick off the season? E.g. trivia night and deliver info then
3. The club has run good functions over the last few years.
4. Maybe provide resources to individual teams to coordinate themselves if people desire
5. Make sign up or kit return day (for sure) a festive event; clowns, jumping castles, kicking comps with prizes. Three legged races, family picnic with the timings maybe a fund raising event to cover some of the costs. I would help with that.
6. Senior football events should encompass over 35 and 45 and women's squads. Too much focus on all age.
7. Diddy as mentioned is a good option, open, friendly and the kids can run wild!
8. The club day / kit return needed a loud speaker so people knew what was going on
9. Not really, but thank you for the hard work!
10. Generally well done
11. Need to be much better promoted and organised in advance to ensure an adequate turn out and a well run event
12. lawn bowls; movie passes, entertainment book
13. I think that they were poorly organised and advertised. Promoting an event on social media should be really easy yet there was limited consultation, communication and enthusiasm.
14. Don't seem to involve o/35 and o/45 teams
15. BBQs and fundraisers with friendly games would be great for the club
16. More advertising so everyone knows about it. E.g. Social media.
17. Need more social events beyond the club Ball, which doesn't really appeal
18. Nice arrangement
19. No real attachment to the club. I don't see this particularly as a problem as LCFC is a sports club not a social club.
20. club ball was badly organised
21. Not enough
22. I believe the pear ration day could certainly be used to encourage team/ club loyalty
23. Don't have presentation night at the Longy again, food was shit and I got sick from it. Also, there was a post saying we received 2 drinks on arrival but on the night we were told it isn't the case.
24. Good generally, but needs more focus on social side at social hours



LCFC Survey 2015

Appendix 10

Q31: How likely is it that you will return to play for LCFC in 2016? If not please give your reason.

1. Already stated.
2. one child will continue, not sure of the other - the teen thing plus only one team in his age group so mixed ability
3. Had a great first season. So organised and nice to deal with. Came over having had a less than positive experience at Northbridge
4. Interested in the Development squad for my son U8
5. Will continue as long as my child is enjoying the game.
6. Depends on injury
7. Put a lot of effort into the team this year and achieved a good result. Also have a great group of friends to play with.
8. looking for another club with better training skills for development and better opportunities to improve my game in a committed team
9. Not sure
10. But hope the fees would be reduced
11. I hope so but it depends on whether we can get a team together. If a number of the girls aren't prepared to play again we may need to go elsewhere.
12. Mates playing in men's all age
13. My daughter Jessica loves playing Soccer for LCFC and is already training in readiness for 2016
14. I am living in Germany currently and if I'm back I would definitely sign up, but it is coming close to giving up playing too
15. Yes if can play dev boys and girls on Sat & Sun
16. Unsure what we will do next season.
17. Undecided.
18. I have never played for LCFC
19. May look at moving to a higher division, if not provided by LCFC will have to look elsewhere
20. I play with my mates and that's important, but if they decide to play for another club, I'm more than happy to go with them. Because LCFC is only thinking about making money and there are no social activities (for MAA) there is no possibility to actually bond with the club.
21. My entire team is set up here
22. Both boys are happy
23. Unsure. Depends on school commitments in 2016
24. If our child wishes to continue they will.
25. Will not be re-rolling in dev squads
26. Half the team played sport for private schools so only attended some games so often we didn't have a full team
27. Undecided.
28. Will continue if more communication on fees is given
29. pursuing higher level of football
30. Already playing somewhere else



LCFC Survey 2015

Appendix 11

Q32: Any other comments?

1. Well done to the administrators and all those who have given freely of their time!
2. Great work LCFC!
3. It's a great club with great blokes unloved
4. I know it's hard work (and many volunteers) - so thanks!
5. As long as my children enjoy it I will support it. This year I witnessed a very poor showing in sportsmanship from many clubs, not excluding LCFC I am unhappy to say. Winning at any cost is not always teaching sportsmanship
6. Fees do appear steep when compared to friends who play elsewhere. Apart from the new grounds by council I can't see where the high annual registration fees are used to improve service or facilities.
7. I think the U7's should be graded, I coached a team and we had a mixed bag...was very hard to manage...we had an age swing of 18 months...
8. Go LCFC!!
9. The club should focus on improving the standard of coaching/trials/functions etc to make sure WAA players stay year to year
10. Would like training guides for the girls on how to improve their fitness and ball skills so that they can continue to develop and reach premier league particularly for those who have missed out on all the new initiatives over the past few years
11. Overall we are very happy with LCFC. Thank you Martin & Jessica
12. great survey
13. Great approach to send the survey. Keep up the proactive communication.
14. Parking at Blackman Park needs to be addressed by the council and club needs to try to communicate this to members.
15. Some activities for the young ones and perhaps a BBQ, competitions etc for the young at heart on trophy day/hand back your kit day.
16. Thalia for president!
17. I will be coaching for LCFC as volunteer.

